Manitoba Organic Alliance

Membership and Fund Development Program

The Velnes Group

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Membership and Fund Development Program

The Manitoba Organic Alliance contracted with The Velnes Group to review its membership program and recommend new options. The review also included researching fund development options for MOA. The following report includes recommendations for a membership and fund development program.

Process

The Velnes Group completed an online search of food production, distribution and retail organizations that listed their respective membership programs, membership services, benefits and fee structures. Our search also considered their staff compliments, certification criteria and other unique programs offerings that may impact on Manitoba Organic Alliance's (MOA) deliberations for it's own proposed membership program.

The following list of 38 organizations ONLY includes those that have a membership program. However we did visit several web sites for organizations that DO NOT offer a membership program (i.e. Manitoba Chicken Producers, Food Matters Manitoba and Organza Market). This was done to inform our research and provide some assurance that membership programs are an effective strategy for long-term sustainability.

A detailed review of the following organization's membership programs were completed:

Agriculture Institute of Canada

Alberta Barley

Alberta Cattle Feeders' Association

Alberta Farm Fresh Producers Association

Alberta Farmers' Market Association

Atlantic Canadian Organic Regional Network

Atlantic Food & Beverage Processors Assoc.

BC Food Processors Association

California League of Food Producers

Canadian Organic Growers

Farmer's Markets Association of Manitoba

Co-op Inc.

Farmers' Markets Ontario

Food Banks of Canada

Food & Beverage Ontario

Food & Consumer Products of Canada

Food Secure Canada

Growers of Organic Food in the Yukon

Just Food - Working for a Sustainable & Just

Food System in Ottawa

Manitoba Food Processors Association

Manitoba Organic Alliance

New-Brunswick Working Group/ACORN

Newfoundland/Labrador/ACORN
Ontario Federation of Agriculture

Ontario Natural Food Co-op

Organic Alberta

Organic Council of Ontario

Organic Federation of Canada

Organic Food Council of Manitoba

Practical Farmers of Ontario

Prince Edward Island Certified Organic

Producers Cooperative/ACORN

Saskatchewan Food Processors Association

Saskatchewan Fruit Growers Association

Saskatchewan Organic Directorate

Slow Food Calgary

Sustain Ontario

Table filière biologique du Québec

Toronto Food Policy Council

Organization Overview

Many web pages listed a one-paragraph description of the status, (i.e. volunteer driven) and/or focus (i.e. promoting organic food production). This information reinforces the primary raison d'etre for the organization and creates a framework for the presentation of the program information.

RECOMMENDATION – The Manitoba Organic Alliance craft a one-paragraph overview for the membership web page and companion communications.

Organization Mission/Mandate/Vision

Most audited organizations presented their organizational mandate, mission statement and/or vision statement on the web 'landing' page. The more progressive of those organizations then linked their respective membership programs back to this information with a comment demonstrating how the members relate to the mission.

This practice allows the potential member to identify more closely with the organization and promotes membership in general.

RECOMMENDATION – The Manitoba Organic Alliance include either the mission or vision statement as part of the introductory information on all its membership communications.

Who Can Be a Member?

The majority organizations offering memberships that we reviewed did not have any restrictions in place in terms of who could hold a membership. However, there are some whereby membership was only open to those individuals or producers that meet specific criteria (i.e. Ontario Natural Food Co-op and Food and Consumer Products Canada). The reasons for this are varied but fall into two broad categories:

- 1. To ensure the member does in fact embrace and advance the interests of the organization. For example the Ontario Natural Food Co-op required that producers meet a 50% minimum standard in terms of organically produced food.
- 2. To support the organization's political/business agenda and the assertion that they are the authoritative voice related to the mandate of the organization.

Some organization's member-base was comprised solely of afflicted organizations (i.e. Organic Federation of Canada) and included voting and non-voting membership categories. In some of these cases non-voting members needed not be certified organic producers.

Across the sector, organizations have developed a complex roster of membership categories that are reflective of their stakeholder groups for ease of classification, to allow membership fees to reflect capacity to pay, to promote participation and address the broad restrictions as listed above.

RECOMMENDATION - The Manitoba Organic Alliance's membership program remain as inclusive as possible to enable it to attract a broad a membership base but that consideration

should be given to establishing criteria that allows the MOA to protect its own interests through carefully selected membership categories.

Membership Classifications/categories

Membership classifications are segmented based on the respective organizations needs (i.e. producer, individual and/or associate). Again, because of the various mandates of the audited organizations there is no consistent use of terminology for defining a given membership category. A list of the audited categories follows:

Active Company Marketer Additional members Corporation **Processors** Affiliate Distributors **Producers** Agencies Education Provincial Associate Family Regular Association Farmer Retailers **Brokers** Friend **Suppliers Buyers** Gardeners Supporter **Traders Buying Club** General Certifiers Individual Vendor Consultants Junior Consumers National

Most organizations offered no more that three categories with each being reflective of the organization's mandate/mission and ability to pay. There are numerous examples of membership categories being defined solely by specific criteria such as:

- 1. Annual sales
- 2. Number of employees
- 3. Relationship to the organization (i.e. producer vs. consumer or business vs. individual)
- 4. Voting privileges
- 5. Level of service sought <u>from</u> organization

The Manitoba Organic Alliance's existing online membership information identifies 'a common vision of a strong organic sector in Manitoba' as a primary function of the MOA. This would suggest that an inclusive, rather than exclusive slate of membership categories is in order. As such, category #3 from the above list – relationship to the organization should guide the final determination when establishing membership categories for the MOA.

The Manitoba Organic Alliance's existing online membership information identifies 'resolutions and actions to be taken to provincial and federal regulators and governing bodies' as a primary function of the MOA. Advocacy with all levels of government is strengthened by credibility, reach and impact. Organic industry stakeholders who demonstrate economic strength, credibility on environmental issues and reach into the community are powerful voices for the MOA. It is important that the MOA membership program demonstrate individual or collective strength for the economic and environmental impact of the sector. As well, the implication in terms of weight-in-numbers from across the province becomes important.

The Manitoba Organic Alliance's existing online membership information identifies 'maintain channels of communication within and outside of the sector' as a primary function of the MOA. As a 'hub' for the collection and dissemination of information to its stakeholders the MOA's membership program must demonstrate that it speaks to and for all stakeholders interested in advancing organic production/sales in Manitoba. MOA must consider how the various membership categories relate to one another in terms of communication (i.e. does MOA share all information with all its members or do specific groups receive specific communications only).

The Manitoba Organic Alliance's existing online membership information identifies 'the opportunity to participate at the Annual General Meeting' as a primary benefit of belonging to the MOA. This speaks to two important issues: the member's ability to influence governance of the MOA and the ability to receive and/or share information amongst one's peers. This will be covered more fully in the benefits section below but the issue of voting is critically important for any organization and the MOA must consider how it allocates these privileges.

RECOMMENDATION - The Manitoba Organic Alliance develop three membership categories using the following broad guidelines:

- 1. Industry/business sector producers, processors and distributors who's primary function is bringing organics to the market
- 2. Farmers/gardeners individuals/families/collectives who's primary function is to produce organic product
- 3. Affiliate/individual persons or other stakeholders who hold an interest in bringing organics to the market

Application Forms

Most of the web sites we audited, including those without membership programs, used on-line tools to share information or collect membership dues. In every case an organization's contact information and an email address for general inquires was provided. Our audit was specifically interested in the interactivity related to promoting and selling memberships and an organization's ability to collect information relevant to their membership categories.

In terms of membership applications some organizations simply offered a printable PDF that was intended to be completed off-line and returned via regular mail (i.e. Practical Farmers of Ontario and Growers of Organic Foods Yukon). There are many examples of organizations that provided individuals with the opportunity to fill out a membership application on-line and in some cases requested extensive information about the applicant's area of interest, details about production, staff compliment and annual budget, (i.e. Food and Beverage Ontario and Manitoba Food Processors Association).

Convenience and 'user friendly' processes are a prerequisite for any organization using the web to interact with their membership and the general public. For those organizations capable of offering a fully integrated communications and financial transaction structure the experience appears seamless and provides the applicant with the most satisfactory encounter. However, the cost, both in terms of technical support and human resources can be prohibitive for a lot of organizations.

RECOMMENDATION - The Manitoba Organic Alliance's membership program overview and application form be produced as a printable PDF and made available on-line. Until such time as the Manitoba Organic Alliance has the capacity to offer on-line financial transactions interested parties should be encouraged to pay membership dues by cheque. Given that some potential members may have questions the webpage should state that email inquires will be answered within 48 hours.

Dues, Benefits and Services

Reviewing membership dues without the context of the benefits and services provided by the respective organizations are on limited value. The following tables list the membership categories and dues, offered benefits and services.

Membership Dues

Organization	Classification and Fee			
Agricultural Institute of	Individual	Association Corporate		
Canada	\$25	\$1,500	\$2,500	
Alberta Barley	Membership is automatically included when producers pay with			
	"barley check-off doll	ars to Alberta Barley"	. Some restrictions	
		apply.		
Alberta Cattle Feeders	General	Associated Business		
Association	Based on 'head' of	· · · · · · · · · · · · · · · · · · ·	395	
	cattle	Associated Businesses can pay \$85 for each additional branch		
Alberta Farm Fresh	General	Commercial	n/a	
Producers Association	\$145	\$200		
Alberta Farmer's Market	Market	Vendor	n/a	
Association	\$75 to \$500	\$65		
Atlantic Canadian Organic	Individual*	Farm/Business*	Sponsor*	
Regional Network	\$30	\$50 to \$100	\$250	
	*Membership fees linked to Canadian Organic Growers and PEI			
	Certified Producers Co-Operative			
Atlantic Food & Beverage	Individual	Agencies,	Processors	
Processors Association Inc.	\$150	Education, \$150 to \$1,50		
		Suppliers or		
		Consultants		
		\$350		
BC Food Processors	Processor	Associate	Corporate/Industry	
	\$115 to \$1,155	\$404 to \$548	By Quote	
California League of Food	Company	Affiliate	Industry	
Processors	By Quote	By Quote	By Quote	
Canadian Organic Growers	Business/Organization	Includes \$35 tax receipt and has joint		
	\$100	membership option with ACORN		
Farmer's Markets	One-time \$50 fee	n/a	n/a	
Association of Manitoba				
Co-op Inc.				

Farmer's Markets Ontario	Vendors	Associate	Categories
Tarmer 3 Warkets Officino	\$150 to \$400	Associate Categories Individual - \$125	
	γ150 to γ400	Market - \$200	
		Organization/Corporate - \$300	
Food Banks of Canada	General	n/a n/a	
	\$100	.,,,,	
Food & Beverage Ontario	Processor	Associate n/a	
_	\$200 to \$1000	\$750	
Food & Consumer Products	Manufacturers	Sale/Marketing	Industry
of Canada	Based on Sales	Based on Sales	Based on Sales
Food Secure Canada	Individual	Organization	n/a
	\$12 to \$95	\$100 to \$2,500	
Growers of Organic Foods	Individual	Farm/Business	Sponsor
Yukon	\$30	\$50 to \$100	\$250
Just Food - Working for a	General	n/a	n/a
Sustainable & Just Food	\$25		
System in Ottawa			
Manitoba Food Processors	Full (product)	Associate (service)	n/a
Association	\$210 to \$1260	\$446	
Manitoba Organic Alliance	Friends/Business	Associations	Corporate
	\$25 to \$50/\$250	\$100	\$500 to \$5000
Newfoundland/Labrador/	Rates not listed – available to farmers, processors, retailers,		
ACORN	wholesalers, restaurants, chefs, researchers, food policymakers, consumers and others who support the vision,		
	mission and mandate of NL/ACORN		
Ontario Federation of	Associate	Individual Farm	n/a
Agriculture	\$220	\$220	
Ontario Natural Food Co-op	Retail	Buying Club n/a	
	Based on Sales	Based on Sales	
Organic Alberta	Friend*	Corporate/Assoc.*	*Includes options
	\$41 (base) to \$54	\$257 (base) to	to buy additional
		\$630 services	
Organic Council of Ontario	Industry	Consumer	Retailers
	\$150 to \$2,500	\$25 to \$500 \$250 to \$500	
Organic Federation of	Voting	Associate	n/a
Canada	Regional Sector	Appointees (?)	
0 : 5 10 :1 (Appointees	Charte Chart	
Organic Food Council of	Roots	Shoots	Mighty Oak
Manitoba	(pay what you can)	(pay what you can)	(pay what you can)
	\$1 to \$35	\$35 to \$249 \$250 plus	
	Corporate*	*Corporate membership fee includes a	
Producers	\$100 Farmers	\$35 tax receipt	
LETOOUCERS		Individuals n/a	
			, =
Cooperative/ACORN	\$40	\$20	·
			n/a

PEI Certified Organic	Farmers	Consumers	n/a	
Producers Co-	\$40	\$20		
operative/ACORN				
Saskatchewan Food	Associate	Regular	n/a	
Processors Association	\$250 to \$325	\$325 to \$669		
Saskatchewan Fruit	Active	Affiliate	Associate	
Growers	\$200	\$100	\$250	
Saskatchewan Organic	December 2014 SOD replaced their \$100 fee in favour of non-			
Directorate	charge for those meeting certification criteria			
Slow Food Calgary	Individual	Additional/family Junior		
	\$90	\$20	\$45	
Sustain Ontario	\$50 to \$1,000	Based on organization's annual budget		
		or gross revenue		
Table filière biologique du	Corporate	Association Individuals		
Québec	\$200	\$200 \$20 to \$50		
Toronto Food Policy Council	Membership is restricted to individuals who apply to volunteer to			
	sit on the council.			

Membership Benefits and Services

Organization	Membership Benefits		
Agricultural Institute of	Individual - Member	Association -	Corporate -
Canada	discounts, liability	Representation on	Promotion of
	insurance, weekly	AIC policy	business/services,
	updates, travel	development	web link on
	discounts,	committees, weekly	website, preferred
	professional	updates, link on	rates at AIC
	development and	website and	conferences and
	career advancement	promotion of	representation on
	opportunities and	member events	AIC committees
	university program		
	accreditation		
Alberta Barley	General – attend and vote at Annual General and regular meetings,		
	make presentations to Alberta Barley and become an Alberta		
	Barley delegate		
Alberta Cattle Feeders	General and Associated Business – primarily an advocacy		
Association	organization providing access to trade/industry information and		
	events – no listed benefit resulting from membership		
Alberta Farm Fresh	General and Commercial – farmer locator service, participation in		
Producers Association	promotional programming and free advertising in newsletter,		
	insurance, bulk purchasing, reduced rates on workshops and		
	educational opportunities, newsletter and voting privileges		
Alberta Farmer's Market	Market and Vendor – group insurance, AFMA newsletter, web site		
Association	member listing and 'locating app', marketing opportunities,		
	nutrition labeling, AFMA awards and voting privileges		

s,		
scholarship program Business/Organization – monthly communications, tax receipt,		
voting privileges and access to mail order library		
General – sponsorship of Direct Farm Marketing Conference and		
annual general meeting, group insurance, educational		
opportunities, listing on FMAMC web site, access to funding		
opportunities and ongoing communications		
Vendors, Associate Categories, Market and Organization/Corporate		
 access to personalized consulting services, administrative, 		
of		
markets General – advocacy and education open to all, friends directory,		
resource material and networking and educational events Processor and Associate – advocacy for members, network and		
education support and industry communications Manufacturers, Sale/Marketing and Industry – members directory,		
networking with industry leaders and professional training and		
educational opportunities		
:		

Growers of Organic Foods Yukon	Individual, Farm/Business and Sponsor – advocacy and education of members, member directory, resource material and networking, educational events			
Just Food - Working for a Sustainable & Just Food System in Ottawa	General - Membership card and voting privileges			
Manitoba Food Processors Association	Full (product) – use of MFF logo, access to funding program, members director training and educations, domestic/export opportunities, worker recruitment, discounts and communications	ory,	with restricted program	vice) – as Full but I access to funding
Manitoba Organic Alliance	All categories – Invited to p Meeting with voting privile			
	free membership, 'core su	_	_	
	recognition benefits and a			
Newfoundland/Labrador/	Membership benefits not I		_	
ACORN	directory and sector information is available to general public			
Ontario Federation of Agriculture	Associate and Individual Farm – access to member services representative, discounts and promotions, voting privileges and OFA membership card			
Ontario Natural Food Co- op	Retail – member loan program (unique), member discount and retail and training rebates Buying Club – access to sector products, bulk buying discounts, networking and communications		lk buying discounts, and	
Organic Alberta	Friend – support of OA government lobby, with opportunity to OA media/communi version), discounts on conference attendance and farm directory		nity to advertise in	
Organic Council of Ontario	Industry, Consumer and Retailers – advocacy and education of members, member directory, resource material and networking, educational events			
Organic Federation of Canada	Voting and Associate – primarily advocacy with members representing sector or regional bodies			
Organic Food Council of Manitoba	Roots – support the OFCM, monthly newsletter, voting privileges, affiliation to chapter and access to mail-order library Corporate – As Mighty Oak	Shoot plus r Organ Maga discon public OFCM event	ts – As Roots eceive the nic Grower nzine and unts on COG cations and I and COG	Mighty Oak – As Shoots

	\$35 tax receipt and discount in the <i>Organic Grower Magazine</i>		
Practical Farmers of	Individual and Farmer – fees are a 'show of support' for the PFO,		
Ontario	there seems to be no m	nembers only benefits	
PEI Certified Organic	Farmers and Consumer	s – Producer directory a	nd map, member
Producers Co-	only newsletter and acc	cess to organic land trus	t registry – other
operative/ACORN	services and communic	ations appear to be ope	n to general public
Saskatchewan Food	Associate and Regular -	- regular email commun	ications, network
Processors Association	opportunities, members directory, on-line advertising, fundraising		
	support, small business loans, export opportunities, assess to Sask.		
	Food Industry Develop	ment Centre and use of	SFPA logo
Saskatchewan Fruit	Active - Member	Affiliate - As Active	Associate - As
Growers	guide, discounts on	but no voting	Affiliate but with
	purchases, reduced	privileges	one-page add in
	fees for workshops		member guide
	and voting privileges		
Saskatchewan Organic	General - Online comm	nuniqués, employment c	opportunities,
Directorate	member directory, able to sit on Board, industry reports and		
	membership map (directory)		
Slow Food Calgary	Individual, Additional/family, Junior – personal membership card,		
	four annual issues of SLOW magazine, discounts on publications		
		unities to participate in v	world-wide
	initiatives and events		
Sustain Ontario	General – member's directory, network and educational		
	opportunities and voting privileges. Note – members are expected		
	to be very active in all levels of SO		
Table filière biologique du	Corporate, Association and Individuals – unable to read French		
Québec			
Toronto Food Policy	Membership is restricted to individuals who apply to volunteer to		
Council	sit on the council which seems to be the ONLY benefit		

The Manitoba Organic Alliance has a DRAFT webpage that includes the information included in the above two tables. Generally speaking the proposed fee structure and listed benefits are fairly consistent with other Canadian organizations that were audited. However the proposed corporate membership fee schedule stands out as being 'out-of-line' with the overall trend. The Velnes Group feels that this is likely because the Manitoba Organic Alliance is using its proposed membership program in place of a formal corporate sponsorship fundraising program for that category. We would encourage the Manitoba Organic Alliance to think of the two programs as being separate BUT integrated. The corporate membership category should be considered the mechanizing through which corporations can begin to develop a relationship with the Manitoba Organic Alliance and/or declare their support for the mandate of the organization.

The Velnes Group recognizes that the Manitoba Organic Alliance is addressing its staffing issues and building capacity for the future. As such, we are recommending a 12 month phased approach to introducing and building the membership program. It is important to include ongoing enhancements to the membership program in any strategic planning or changes to Manitoba Organic Alliance's communications strategy, including the web pages and all print material.

The Velnes Group is also recommending that the Manitoba Organic Alliance should focus on advocacy and education of members first and foremost with the member's directory being the second priority. Membership benefits including providing resource material, networking opportunities and educational events are also programs that should be included in the Manitoba Organic Alliance's strategic planning.

RECOMMENDATION – The Manitoba Organic Alliance build on the three existing proposed membership categories - those being: Individuals/Business, Associates and Corporate. That the Manitoba Organic Alliance schedule a review, with subsequent increases in dues and the introduction of new benefits twelve to eighteen months after the membership program is introduced. The following table outlines the proposed program.

Phase One		
Individual/Business \$50 – individuals and businesses interested in advocating for the organics movement	Associates \$100 – individuals, businesses and sector organizations that support the MOA as THE voice for advocating and advancing the organics movement.	Corporate \$250 – businesses that recognize the importance of the organics movement having a strong presence in the marketplace and with government (organics chamber of commerce)
Benefits – invitation to AGM, voting privileges and receipt of regular MOA communications.	Benefits – all Individual/Business plus members directory, website hot links, job postings and discount on workshops.	Benefits – all Associates plus corporate profile and advertising on MOA webpage.
Phase Two		
Individual/Business – no change in fees remains \$50	Associates raised from \$100 to \$150	Corporate raised from \$250 to \$350
Benefits – as Year One	Benefits – Year One plus enhancements (i.e. group insurance)	Benefits – Year One plus enhanced corporate recognition (i.e. booth and banners at MOA events and features in newsletter)

Other

Our audit revealed a broad cross-section of other services that organizations provide as part of their membership program. These services are a reflection of the respective organization's overall budget, staff contingent and overall capacity. The Velnes Group recognizes that the Manitoba Organic Alliance is currently in a period of growth and is building its own capacity. In the coming months, as the Manitoba Organic Alliance reviews its strategic planning and establishes its priorities for the future we would encourage you to consider these other services with two questions in mind:

- 1. Does this proposed member benefit advance the mandate of the Manitoba Organic Alliance, either directly or indirectly?
- 2. Are the majority of the existing and potential members likely to place value on the proposed enhancements? What evidence does the Manitoba Organic Alliance have to support the cost effectiveness of the benefit (both in terms of human and financial resources)?

Other benefits listed on-line included: membership fee rebate program, promotion of products or services, training opportunities, group benefits, industry blog or newsletter, business insurance, member grants, research development, fundraising (for member), code of ethic and certification.

Marketing Membership

The important factor of the membership program is expanding the base of MOA. An essential step in the program is marketing membership and its benefits to the community. Expanding membership can translate into a larger base of influence when speaking to the corporate community and the government.

The Velnes Group recommends a focused membership marketing program. This program includes but not limited to:

- Contacting current members advising them of the new membership program.
- Contacting related corporations and organizations (not currently members) with material on the new program.
- Market the membership program at all public events that MOA is attending.
- Market membership on the web page.

If possible, prospective members should be driven to the web site to apply. As soon as possible MOA needs to establish a **PayPal** account or access to **Visa** and **Master Card** through their bank.. The public has become accustom to paying membership by credit card.

As the membership program is revitalized it will be important to market the benefits of belonging. How will a membership help me as a producer or consumer? Access to reliable information is important as is networking opportunities. Just belonging is no longer enough to attract membership,

Fund Development Program

The Manitoba Organic Alliance needs to explore the options available with corporate sponsorship. MOA does not have a CRA charitable registration number. The organization's role as an advocate for organic food production and marketing precludes holding a CRA number.

The absence of a CRA number limits the opportunity for individual donations. People do not support organizations solely because of a tax receipt. However a tax receipt usually results in a larger contribution. In terms of individual support it will be limited to donations (no tax receipt).

The Velnes Group recommends MOA develop a three year fund development action plan to stabilize their budget. It is our assumption a membership program on its own cannot provide the necessary funds to finance MOA's operation.

Kick Starting the Program

According to the Manitoba Organic Action Plan the organic sector faces a number of challenges and opportunities. The Plan outlines five actions, all of which are important to developing the organic sector. The action plan focuses internally and externally. It appears the Action items are designed to:

- Strengthen organic growers, processors, and retailers.
- Increase the public awareness of the value of organic food.

A fund development program needs to focus externally. When we consider developing a fund development model there are two areas we want to consider for a start. These are:

- Develop the organic market through consumer education (think before you eat).
 - A public awareness/marketing plan could be attached to this section of the Action Plan. A partnership with a wholesaler/retailer could fund a program to increase public awareness of the benefits of organic food.
- Increase knowledge sharing for organic producers.
 - This Action Plan can be used to secure sponsorship for educational event for producers (seasoned producers and those new to the sector). MOA has the opportunity to tie corporate partners (e.g., Growers International) to educational programs.

We would suggest these two areas are starting points for corporate fund development. Both of these areas would give the necessary visibility to corporate sponsors. These also meet the corporate need to tie funds to specific programs. Corporations are reluctant to support administration costs. Support for these areas would help MOA increase its community presence. People interested in organic food need accurate information on its benefits and availability. Producers need support and pertinent information.

The move into organized fund development requires a cultivation process with the prospective donor. The following outlines a sample cultivation program:

- Knowledge
 - O What is the potential donor's giving record?
 - O What are their areas of interest?

- Cultivate
 - O Why they would want to support MOA?
- Interest
 - Outline the program that needs support. Develop a vision of the value of the program.
- Engage
 - Keep in contact with the potential donor.
- Solicit
 - Who makes the 'ask?' Who has the best relationship with the potential donor?
 - o How much?
 - O When? Where will the ask take place?

This process does not end with securing the gift. The next step is stewarding the donor, maintaining and cultivating the relationship. Fundraising begins with relationship building and continues with maintaining those relationships. Successful fund development programs depend upon a long term commitment of the board.

There can be opportunities to apply for **government grants.** MOA has experience in this area of fund raising. The important thing about government grants is continually checking government web sites for grant information. These grants tend to focus on the producer rather than marketing and public awareness.

A new source of funds is **crowd funding.** We experienced it in the Alzheimer's water campaign (raised approximately \$8 million). This is usually a one-time campaign for a single objective. It is a very good public awareness vehicle. One web site to explore is **idiegogo.**

Conclusion

MOA is beginning to develop a new fund development program. We suggest the MOA board develop a three year fund development and public awareness program. MOA is at a tipping point. The organization is an important part of the organic food movement in Manitoba. It will be important that the new web page includes a Facebook option.

It is very difficult for volunteers to develop and maintain a membership and fund development program. Both programs require attention and follow-up to membership requests and fundraising applications. We would suggest MOA consider the hiring a part-time staff person that among other administrative functions would have responsibility for fund development. The responsibility for fund development would be shared with a volunteer committee.